

**From:** Guillaume Family  
**To:** Microsoft ATR  
**Date:** 1/17/02 11:22am  
**Subject:** Microsoft Settlement

Aloha,

Thank you for the opportunity to share my views with you.

I am not sure any punishment can repair the harm that Microsoft Corp. has inflicted on its competitors. The real harm that has been done though was to stifle the industry as a whole. I believe Microsoft Corp. has smothered innovation through their monopolistic practices, which is the real shame.

From what I have heard through the media Microsoft Corp. seeks to install their software in our public schools as penitence. This is an insult to the public. Their innovating idea is nothing more than a guise continuance of their illegal practice. If anything their punishment should include support for struggling entrepreneurs. Please do not let them greater market share in the educational market as a punishment; that would be a reward.

Once again, thank you for the opportunity to express my opinion.

Sincerely, Joseph W. Guillaume